

Rutland
County Council

PARISH COUNCIL FORUM
Wednesday 12th October 2016

RUTLAND COUNTY WIDE TRAVEL SURVEY





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Introduction

- Total Transport Review
- County wide travel survey
- Understanding the travel patterns and needs of residents



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Overview of survey response

- 21% response rate
- Parish involvement
- Demographics
- Summary of findings
- Data



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Rutland Travel Survey



Complete our survey for your chance to WIN a £50 shopping voucher!

Please take part in our travel survey
Your views and experiences on travelling within and outside of Rutland are important to us. We want to shape our transport to meet the needs of our residents. In order to do that we need to better understand what those needs are.

We appreciate that we are asking you to spend time filling in this survey, but the results of this are very important for the Council and we are very grateful for your help. As a thank you for your time and effort, all residents returning a completed survey by the closing date, will be entered into a prize draw for a chance to win one of four £50 shopping vouchers (prize draw terms and conditions can be found on our website.)

More than one member of your household can fill in the survey. If you would like an additional paper copy you can request one by calling the Transport team on 01572 758205. Alternatively you can complete our survey online: www.surveymonkey.co.uk/r/rutlandtravelsurvey.

If you require help to complete the survey please contact the Transport Section on 01572 758205.

How to send your survey back to us
Please return your completed survey by **Monday 21st March 2016**. Paper copies of the survey can be sent back to us using the freepost envelope provided – no stamp is needed.

Other formats
If you would like this Travel Survey in large print, or any other format, please contact the Transport Section at Rutland County Council: E: travel4rutland@rutland.gov.uk T: 01572 758205

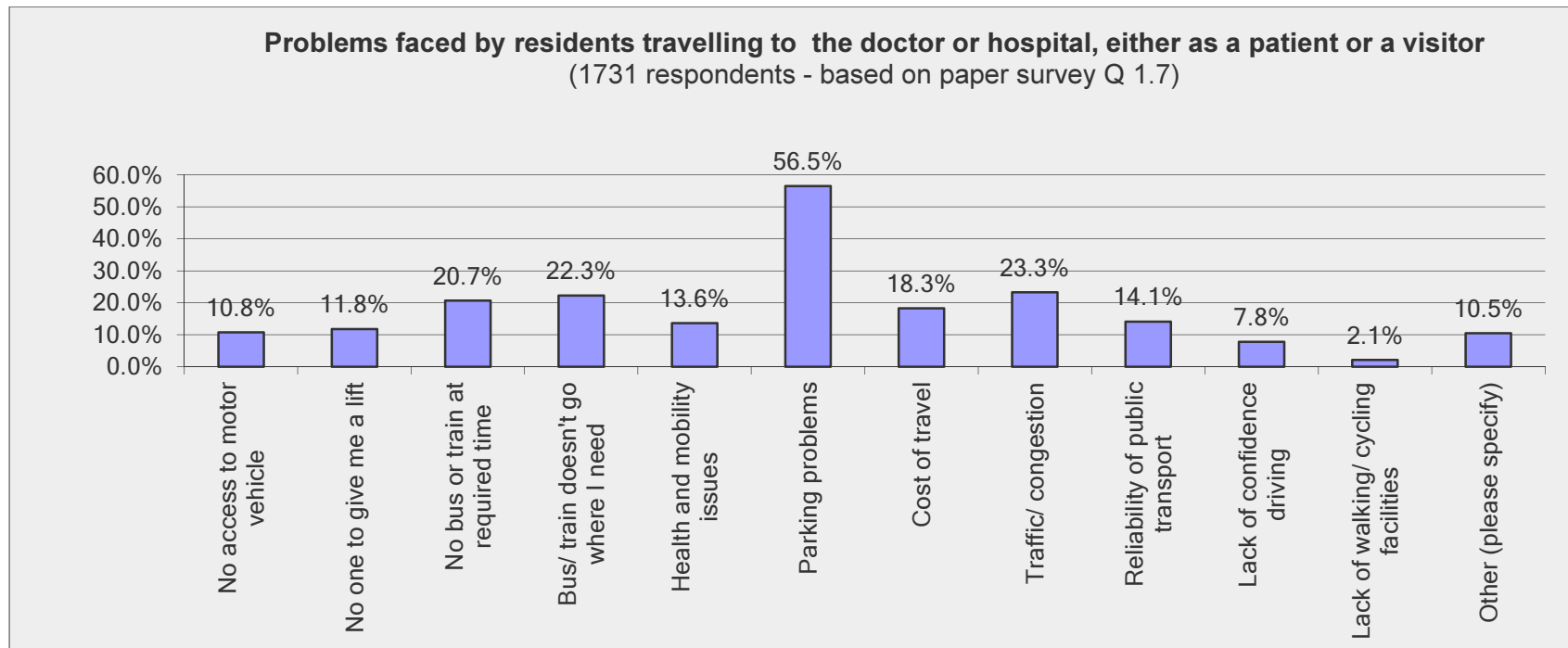


Travel for healthcare appointments

- Predominantly car travel
- Majority of respondents had no trouble getting to the doctor.
- 29% had difficulties getting to hospital appointments.
- 67% were aged 60 or over and 60% were female.
- Peterborough City Hospital & Leicester Royal Infirmary



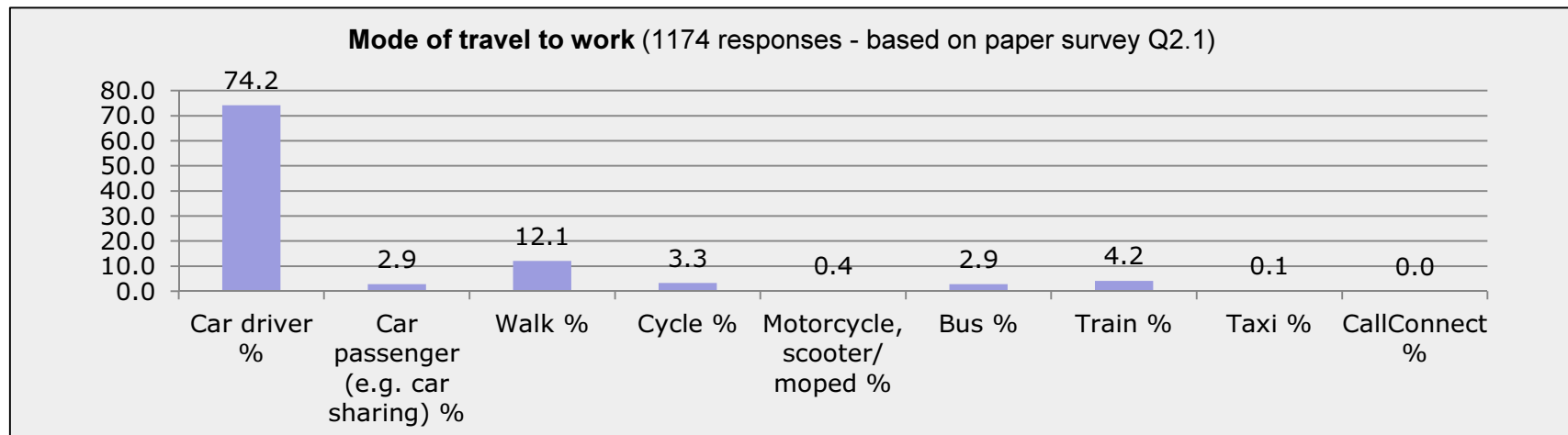
Travel for healthcare appointments



- Problems preventing respondents taking/ attending an appointment: parking and 'no one to give me a lift'



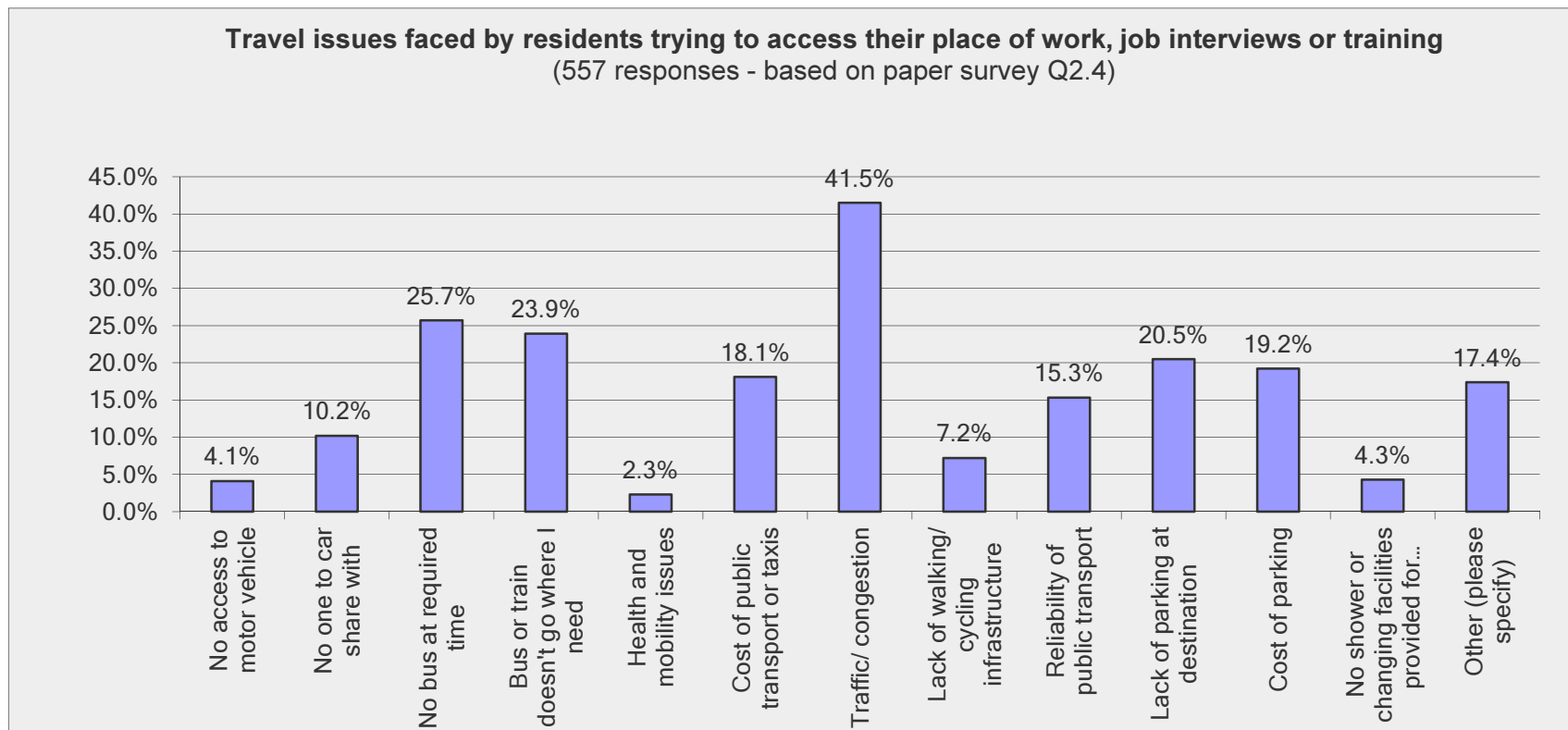
Travel to work, interviews, employment and training opportunities



- 85% of respondents said they had no issues travelling to work
- Of those experiencing difficulties, 46% were aged between 45 and 49 and 61% worked shift patterns.
- Oakham, Peterborough, Leicester and London.

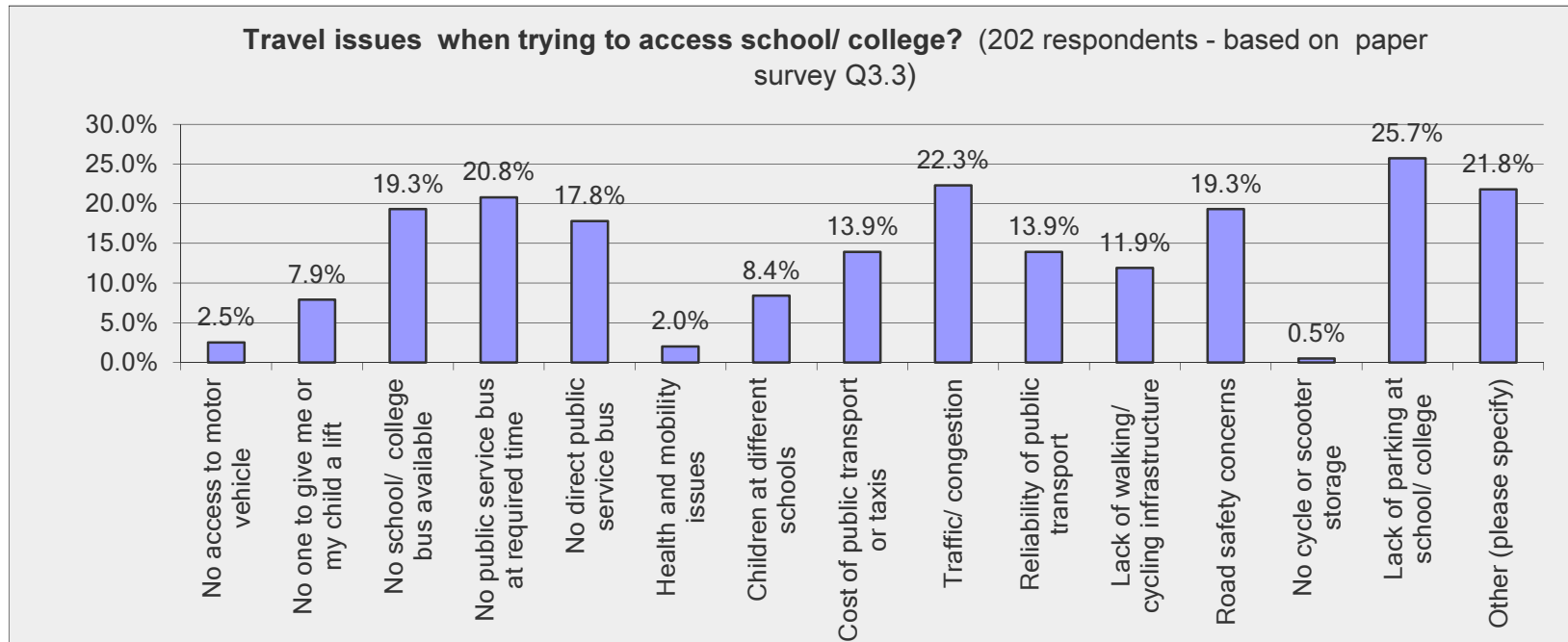


Travel to work, interviews, employment and training opportunities





School & college travel



- Predominantly car
- 84% said they had no trouble getting to or from school.
- The 3 most commonly reported problems were; lack of parking, traffic/ congestion and lack of public service bus at required time.



Food shopping and other trips

- The order of preference was car, walk, bus then car passenger.
- Cycle use was very low for all journeys.
- The main issues reported by respondents as causing problems when travelling for shopping and leisure purposes were:
 - Lack of parking (15%),
 - no bus at required time (13%),
 - cost of parking at destination (11%)
 - bus doesn't go where I need (10%)



Bus travel

Non bus users

- 59% prefer to use car
- A third wanted to see new or amended routes
- 29% wanted to see more frequent services

Bus users

- 49% of bus users rated their overall satisfaction as either good or excellent.

Table 1. Bus user satisfaction results

%	Excellent	Good	Average	Poor	Very poor	Don't know
Where buses run	11	40	24	9	5	11
How often buses run	9	33	26	15	6	11
Journey time by bus	8	43	30	5	2	13
Appearance of drivers	9	47	28	2	1	13
Bus information	5	36	31	9	4	15



Bus travel

- Top 5 suggestions for improvement:
 - Frequency and times of bus (9%),
 - evening services (8.5%),
 - ticket fares (6.5%),
 - Sunday/ weekend service (5%)
 - service reliability/ punctuality (3.8%).
- Limited awareness of transport and community transport schemes operating in Rutland.
- Residents were asked what the impact would be if their service was no longer available.



Walking

- 71% of respondents walk at least once a week.
- Improvements to encourage walking:
 - positive feedback (14%)
 - more public rights of way and footways (19%)
 - maintenance of existing rights of way and pavements (14%)
 - promotion (13%),
 - route signposting (9%)
 - safer, more level surfaces (5%)



Cycling

- 17% said they cycle for leisure or health at least once a week.
- Cycle parking: in the County towns (33%) Oakham and Uppingham Market Place (14%) and near to shops (11.5%)
- Improvements to encourage cycling:
 - positive feedback (10%)
 - more/ extended designated cycle routes, protected from traffic (51%)
 - wider cycleways (7%)
 - slower traffic speeds and safer roads (7%)
 - safer routes into towns (5%)
 - sweeping of debris from cycleways (5%)
- There is an element of conflict between cyclists and other road users.



Road safety and highways maintenance

- Respondents were asked to rank 6 areas in order of importance to them. The results are shown below – along with the % of respondents rating each element as good, very good and excellent.
 - 1) Roads (34% rating good, very good or excellent)
 - 2) pavements (39%)
 - 3) street lighting (49%)
 - 4) drainage (31%)
 - 5) road signs and lines (52%)
 - 6) grass cutting (54%)



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Road safety and highways maintenance

- The five most commonly reported improvement suggestions were:
 - pothole repair (24%)
 - maintenance and repair (12%)
 - improved, wider safer pavements (9%)
 - quicker responses (9%)
 - longer term fixes (8%)



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What the results mean for RCC?

- Total Transport Review
- Local Transport Plan 4
- Future transport decisions and priorities



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Further information

Web:

http://www.rutland.gov.uk/transport_and_streets/rutland_travel_survey.aspx

Email: travel4rutland@rutland.gov.uk

Telephone: 01572 758205